

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
JULY 2024**

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
42390	07/01/24	07/10/24	07/02/24	Limb Pickup	Brown, Shirley	Waterford Ln	District 3	Medium Priority
A	07:24:00	15:40:00		Closed	Nochols, Kim	Waterford Ln		
	Dur (hrs/days)	216	9	Limbs pick up				
42391	07/01/24	07/17/24	07/02/24	Limb Pickup	Brown, Shirley	Bainbridge Crossing	District 5	Medium Priority
A	09:45:00	15:51:00		Closed	Ryan, Mallory	Bainbridge Crossing		
	Dur (hrs/days)	384	16	Limbs pick up				
42392	07/01/24	07/12/24	07/02/24	Limb Pickup	Brown, Shirley	Stillhollow Ln		Medium Priority
A	10:04:00	15:10:00		Closed	Chisholm, Mary	Stillhollow Ln		
	Dur (hrs/days)	264	11	Limbs pick up				
42394	07/01/24	07/10/24	07/02/24	Limb Pickup	Brown, Shirley	Caroline Blvd	District 4	Medium Priority
A	11:29:00	15:44:00		Closed	Cash, Leonard	Caroline Blvd		
	Dur (hrs/days)	216	9	Limbs pick up				
42396	07/01/24	07/12/24	07/02/24	Limb Pickup	Brown, Shirley	Germany Dr		Medium Priority
A	12:25:00	15:21:00		Closed	Smith, Jim	Germany Dr		
	Dur (hrs/days)	264	11	Limbs pick up				
42397	07/01/24	07/12/24	07/02/24	Limb Pickup	Brown, Shirley	Hackberry Ln	District 1	Medium Priority
A	13:35:00	15:18:00		Closed	Gardner, Mary	Hackberry Ln		
	Dur (hrs/days)	264	11	Limbs pick up				
42399	07/01/24	07/08/24	07/02/24	Limb Pickup	Brown, Shirley	Northshore Pointe	District 3	Medium Priority
A	15:57:00	15:04:00		Closed	Caller	Northshore Pt		
	Dur (hrs/days)	168	7	Needs limb pickup, please check whole street				
42400	07/01/24	07/12/24	07/02/24	Limb Pickup	Brown, Shirley	Hackberry Ln	District 1	Medium Priority
A	15:58:00	15:20:00		Closed	Caller	Hackberry Ln		
	Dur (hrs/days)	264	11	Needs limb pickup				
42401	07/01/24	07/03/24	07/02/24	Culvert Repair	Brown, Shirley	Old Hwy 16	District 5	Medium Priority
A	15:58:00	09:19:00		Closed	Brown, Velma	Old Hwy 16		
	Dur (hrs/days)	48	2	Need gravel spread over culvert				
42402	07/01/24	07/24/24	07/02/24	Limb Pickup	Brown, Shirley	Steels Pointe	District 3	Medium Priority
A	15:59:00	06:52:00		Closed	Caller	Steel's Pointe		
	Dur (hrs/days)	552	23	Needs limb pickup				

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42403 A	07/02/24 07:37:00	07/12/24 15:22:00	07/03/24	Limb Pickup Closed	Brown, Shirley Susan	Mason Way Mason Way	District 3	Medium Priority
	Dur (hrs/days)	240	10	Limbs pick up				
42404 A	07/02/24 08:43:00	07/18/24 15:36:00	07/03/24	Limb Pickup Closed	Brown, Shirley Steven	Talons Pointe Talons Pointe		Medium Priority
	Dur (hrs/days)	384	16	Limb pickup				
42409 A	07/02/24 12:02:00	07/18/24 15:41:00	07/03/24	Limb Pickup Closed	Brown, Shirley Hobbs, Becky	Normandy Cir Normandy Cir	District 2	Medium Priority
	Dur (hrs/days)	384	16	Limbs pick up				
42410 A	07/02/24 12:15:00	07/10/24 15:41:00	07/03/24	Limb Pickup Closed	Brown, Shirley Kathy	Savannah Bend Savannah Bend	District 3	Medium Priority
	Dur (hrs/days)	192	8	Limb pickup				
42411 A	07/02/24 14:00:00	07/03/24 11:19:00	07/03/24	Culvert Installation Closed	Brown, Shirley Muhammad	Sulphur Springs Rd Sulphur Springs Rd	District 5	Medium Priority
	Dur (hrs/days)	24	1	Need culvert installed				
42412 A	07/02/24 14:31:00	07/03/24 11:17:00	07/03/24	Limb Pickup Closed	Brown, Shirley Unknown	Bienville Dr Bienville Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
42413 A	07/02/24 14:30:00	07/03/24 11:17:00	07/03/24	Trash Related Closed	Brown, Shirley Lockett, Tim	Davis Crossing Rd Davis Crossing Rd	District 5	Medium Priority
	Dur (hrs/days)	24	1	Needs trash picked up; he cleaned out his garage				
42415 A	07/03/24 08:59:00	07/12/24 15:20:00	07/04/24	Limb Pickup Closed	Brown, Shirley Jackson, Marvin	Smith Carr Rd Smith Carr Rd	District 4	Medium Priority
	Dur (hrs/days)	216	9	Limbs pick up				
42416 A	07/03/24 09:00:00	07/08/24 15:45:00	07/04/24	Pot Holes Closed	Brown, Shirley Ezelle, Travis	Greystone Dr Greystone Dr	District 3	Medium Priority
	Dur (hrs/days)	120	5	Pot hole is bad close to this address				
42417 A	07/03/24 09:29:00	07/18/24 07:58:00	07/04/24	Limb Pickup Closed	Brown, Shirley Humberto	Falls Crossing Falls Crossing		Medium Priority
	Dur (hrs/days)	360	15	Limbs pick up				

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42418 A	07/03/24 09:42:00	07/08/24 07:32:00	07/04/24	Limb Pickup Closed	Brown, Shirley Brooks, Creswell	Bienville Dr Bienville Dr	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limb pickup				
42419 A	07/03/24 10:18:00	07/10/24 14:38:00	07/04/24	Trash Related Closed	Brown, Shirley Dane, Broadsoot	Sweetbriar Circle Sweetbriar Cir		Medium Priority
	Dur (hrs/days)	168	7	Dishwasher needs to be picked up				
42420 A	07/08/24 07:05:00	07/18/24 15:24:00	07/09/24	Limb Pickup Closed	Brown, Shirley Saik, Jeff	Moss Ln Moss Ln	District 3	Medium Priority
	Dur (hrs/days)	240	10	Limbs pick up				
42421 A	07/08/24 07:13:00	07/12/24 15:26:00	07/09/24	Pot Holes Closed	Brown, Shirley Fortney, Brad	Camden Crossing Camden Crossing	District 4	Medium Priority
	Dur (hrs/days)	96	4	Name: Brad Fortney				
42422 A	07/08/24 07:06:00	07/17/24 11:47:00	07/09/24	Limb Pickup Closed	Brown, Shirley Collier, Leon	Deer Creek Cv Deer creek Cv	District 1	Medium Priority
	Dur (hrs/days)	216	9	Limbs pick up				
42423 A	07/08/24 07:28:00	07/18/24 07:59:00	07/09/24	Limb Pickup Closed	Brown, Shirley Unknown	Caroline Blvd Caroline Blvd	District 4	Medium Priority
	Dur (hrs/days)	240	10	Limbs pick up				
42424 A	07/08/24 07:29:00	07/08/24 15:08:00	07/09/24	Limb Pickup Closed	Brown, Shirley Joyner, Nancy	Sagefield Dr Sagefield Dr	District 4	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				
42425 A	07/08/24 07:32:00	07/09/24 15:16:00	07/09/24	Limb Pickup Closed	Brown, Shirley Unknown	Cherry Cv Cherry Cv	District 2	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
42426 A	07/08/24 07:33:00	07/09/24 14:40:00	07/09/24	Road Shoulder Closed	Brown, Shirley Bass	Middle Rd Middle Rd	District 4	
	Dur (hrs/days)	24	1	Bad spot on Middle Rd needs fixing				
42427 A	07/08/24 07:36:00	07/18/24 07:59:00	07/09/24	Limb Pickup Closed	Brown, Shirley Caller	South Hampton Cir South Hampton Circle	District 3	Medium Priority
	Dur (hrs/days)	240	10	Limb pickup				

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42428 A	07/08/24 07:37:00	07/16/24 08:18:00	07/09/24	Limb Pickup Closed	Brown, Shirley Burrell, Kelvin	Magnavox St Magnavox St	District 4	Medium Priority
	Dur (hrs/days)	192	8	Needs limb pickupp				
42430 A	07/08/24 07:51:00	07/09/24 14:41:00	07/09/24	Pot Holes Closed	Brown, Shirley Berry, Tasha	Middle Rd Middle Rd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Pothole on road needs repair. She damaged a tire when she hit it.				
42432 A	07/08/24 08:27:00	07/12/24 15:17:00	07/09/24	Limb Pickup Closed	Brown, Shirley Linda	Max Cove Max Cv		Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
42434 A	07/08/24 09:27:00	07/19/24 08:27:00	07/09/24	Pot Holes Closed	Brown, Shirley Matthews	Phillips Rd Phillips Rd	District 4	Medium Priority
	Dur (hrs/days)	264	11	Potholes				
42435 A	07/08/24 09:29:00	07/11/24 15:10:00	07/09/24	Limb Pickup Closed	Brown, Shirley Welch	Weldon Dr Weldon Dr	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limb pickup				
42436 A	07/08/24 09:34:00	07/17/24 15:59:00	07/09/24	Limb Pickup Closed	Brown, Shirley Summer	Hampton Ridge Hmpton Ridge		Medium Priority
	Dur (hrs/days)	216	9	Limb pickup				
42437 A	07/08/24 12:00:00	07/17/24 15:58:00	07/09/24	Limb Pickup Closed	Brown, Shirley Ford, Chris	Lake Vista Ct Lake Vista Ct		Medium Priority
	Dur (hrs/days)	216	9	Limbs pick up				
42438 A	07/08/24 12:03:00	07/11/24 15:14:00	07/09/24	Limb Pickup Closed	Brown, Shirley Carson, Christine	Brooks Ct Brooks Ct	District 4	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
42439 A	07/08/24 12:06:00	07/16/24 08:29:00	07/09/24	Pot Holes Closed	Brown, Shirley Unknown	East Sowell Rd E Sowell Rd	District 4	Medium Priority
	Dur (hrs/days)	192	8	Bad pot hole on the East side of the bridge on this road				
42440 A	07/08/24 12:29:00	07/19/24 06:57:00	07/09/24	Mowing Closed	Brown, Shirley Unknown	Mccullough Ln Mccullough Ln	District 4	Medium Priority
	Dur (hrs/days)	264	11	Grass needs mowing back off the road				

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42441 A	07/08/24 12:39:00	07/12/24 15:12:00	07/09/24	Limb Pickup Closed	Brown, Shirley Williams, Scott	Huber St Huber St		Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
42442 A	07/08/24 13:22:00	07/24/24 14:47:00	07/09/24	Culvert Clean Out Closed	Brown, Shirley Jobe, Ethel	Harper Rd Harper Rd	District 5	Medium Priority
	Dur (hrs/days)	384	16	Culvert under the road close to this address is stopped up causing the road and ditch to flood				
42444 A	07/08/24 13:47:00	07/17/24 11:45:00	07/09/24	Limb Pickup Closed	Brown, Shirley Charlene	Bienville Dr Bienville Dr	District 3	Medium Priority
	Dur (hrs/days)	216	9	Limbs pick up				
42445 A	07/08/24 14:11:00	07/18/24 08:00:00	07/09/24	Limb Pickup Closed	Brown, Shirley Unknown	Beaufort Cir Beaufort Cir	District 4	Medium Priority
	Dur (hrs/days)	240	10	Limbs pick up				
42446 A	07/08/24 15:59:00	07/16/24 08:18:00	07/09/24	Limb Pickup Closed	Brown, Shirley Nelson	Madison St Madison St	District 1	Medium Priority
	Dur (hrs/days)	192	8	Limb pickup				
42447 A	07/08/24 16:00:00	07/16/24 08:19:00	07/09/24	Limb Pickup Closed	Brown, Shirley Nelson	Center St Center St	District 3	Medium Priority
	Dur (hrs/days)	192	8	Limb pickup				
42448 A	07/09/24 07:23:00	07/17/24 11:52:00	07/10/24	Limb Pickup Closed	Brown, Shirley Cynthia	Owens Street Owens St	District 3	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
42449 A	07/09/24 09:18:00	07/11/24 15:09:00	07/10/24	Limb Pickup Closed	Brown, Shirley Elaine	Brierfield Dr Brierfield Dr	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limb pickup				
42450 A	07/09/24 12:45:00	07/17/24 11:51:00	07/10/24	Limb Pickup Closed	Brown, Shirley Mcgee, Jason	Belle Pointe Ln Belle Pte Ln	District 4	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
42451 A	07/09/24 12:47:00	07/12/24 15:12:00	07/10/24	Limb Pickup Closed	Brown, Shirley Unknown	Providence Dr Providence Dr	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42453 A	07/09/24 12:53:00	07/17/24 11:42:00	07/10/24	Limb Pickup Closed	Brown, Shirley Bonner, Linda	Pine Grove Rd Pine Grove Rd	District 5	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
42454 A	07/09/24 12:54:00	07/17/24 11:52:00	07/10/24	Limb Pickup Closed	Brown, Shirley Ericka	Brigade Ave Brigade Ave	District 3	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
42455 A	07/09/24 12:56:00	07/12/24 15:18:00	07/10/24	Limb Pickup Closed	Brown, Shirley Lee, Melissa	Hackberry Ln Hackberry Ln	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
42456 A	07/09/24 12:57:00	07/10/24 14:39:00	07/10/24	Trash Related Closed	Brown, Shirley Middleton	Cumberland Ridge Cumberland Ridge		Medium Priority
	Dur (hrs/days)	24	1	Need mattress pick up				
42458 A	07/09/24 14:14:00	07/12/24 15:14:00	07/10/24	Limb Pickup Closed	Brown, Shirley Meredith, Duncan	Wingtip Way Wingtip Way		Medium Priority
	Dur (hrs/days)	72	3	Limb pickup				
42459 A	07/09/24 15:32:00	07/12/24 15:19:00	07/10/24	Limb Pickup Closed	Brown, Shirley Ford, Tamekia	Elm Ct Elm Ct	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
42460 A	07/10/24 08:56:00	07/17/24 11:43:00	07/11/24	Limb Pickup Closed	Brown, Shirley Harris, Gloria	Sharon Rd Sharon Rd	District 5	Medium Priority
	Dur (hrs/days)	168	7	Limb pickup				
42461 A	07/10/24 11:18:00	07/17/24 11:41:00	07/11/24	Trash Related Closed	Brown, Shirley Summerlin, Curtis	Summerlin Rd Summerlin Rd	District 5	Medium Priority
	Dur (hrs/days)	168	7	Need mattress, and other trash pick up that was dumped in the woods on this room				
42462 A	07/10/24 11:23:00	07/16/24 08:29:00	07/11/24	Pot Holes Closed	Brown, Shirley Keith, Brenda	Waldrop Rd Waldrop Rd	District 4	Medium Priority
	Dur (hrs/days)	144	6	About 3 or 4 pot holes on this road need patching				
42463 A	07/10/24 12:18:00	07/16/24 08:17:00	07/11/24	Limb Pickup Closed	Brown, Shirley Debra	Northshore Pointe Northshore Pte	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42464 A	07/10/24 12:19:00	07/18/24 07:58:00	07/11/24	Limb Pickup Closed	Brown, Shirley Hogue, Paul	Essen Lane Essen Ln		Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
42466 A	07/10/24 15:20:00	07/18/24 08:01:00	07/11/24	Limb Pickup Closed	Brown, Shirley Wilbert	Eastland Cv Eastland Cv	District 1	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
42467 A	07/10/24 15:21:00	07/12/24 15:08:00	07/11/24	Trash Related Closed	Brown, Shirley Johnson	Hunt Cir Hunt Cir	District 3	Medium Priority
	Dur (hrs/days)	48	2	Need old rabbit cage pick up				
42468 A	07/10/24 15:23:00	07/12/24 15:15:00	07/11/24	Limb Pickup Closed	Brown, Shirley Johnson	Hunt Cir Hunt Cir	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
42469 A	07/11/24 11:25:00	07/17/24 11:41:00	07/12/24	Limb Pickup Closed	Brown, Shirley Quentin	John Powell Rd John Powell Rd	District 5	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
42470 A	07/11/24 11:27:00	07/22/24 15:40:00	07/12/24	Limb Pickup Closed	Brown, Shirley Ford	Belle Court Belle Ct	District 2	Medium Priority
	Dur (hrs/days)	264	11	Limbs pick up				
42471 A	07/11/24 12:00:00	07/12/24 15:16:00	07/12/24	Limb Pickup Closed	Brown, Shirley Walters, Brad	Calhoun Dr Calhoun Dr		Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
42472 A	07/11/24 12:37:00	07/12/24 15:14:00	07/12/24	Limb Pickup Closed	Brown, Shirley Tucker, Steven	Hartfield CT Hartfield Ct		Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
42473 A	07/11/24 12:43:00	07/17/24 11:54:00	07/12/24	Limb Pickup Closed	Brown, Shirley Todd, Dick	Lake Cavalier Rd Lake Cavalier Rd	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
42474 A	07/11/24 13:47:00	07/24/24 06:52:00	07/12/24	Limb Pickup Closed	Brown, Shirley Jeff	Meadow Hills Dr Meadow Hills Dr	District 4	Medium Priority
	Dur (hrs/days)	312	13	Limb pickup				

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42475 A	07/11/24 14:12:00	07/18/24 15:37:00	07/12/24	Limb Pickup Closed	Brown, Shirley Applewhite, Steven	Talons Pointe Talons Pte		Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
42476 A	07/12/24 07:00:00	07/24/24 14:50:00	07/13/24	Culvert Repair Closed	Brown, Shirley Rivas, Eddie	Potluck Rd Potluck Rd	District 5	Medium Priority
	Dur (hrs/days)	288	12	Culvert has a hole in it				
42477 A	07/12/24 07:02:00	07/24/24 14:50:00	07/13/24	Culvert Repair Closed	Brown, Shirley Lockett, Fredrick	Potluck Rd Potluck Rd	District 5	Medium Priority
	Dur (hrs/days)	288	12	Culvert has a hole in causing problems, damage was done by County over a year ago				
42478 A	07/12/24 07:05:00	07/24/24 14:46:00	07/13/24	Culvert Clean Out Closed	Brown, Shirley Robinson, Delois	Riley Williams Rd Riley Williams Rd	District 5	Medium Priority
	Dur (hrs/days)	288	12	Culvert is stopped up				
42479 A	07/12/24 11:09:00	07/17/24 11:41:00	07/13/24	Trash Related Closed	Brown, Shirley Love, Chris	Dampeer Rd Dampeer Rd	District 5	Medium Priority
	Dur (hrs/days)	120	5	Need mattress, dresser pick up				
42481 A	07/12/24 11:12:00	07/16/24 08:19:00	07/13/24	Limb Pickup Closed	Brown, Shirley Winters, Jim	Hickory St Hickory St	District 4	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
42482 A	07/12/24 13:44:00	07/18/24 14:59:00	07/13/24	Trash Related Closed	Brown, Shirley Reece, Austin	Coles Way Coles Way		Medium Priority
	Dur (hrs/days)	144	6	Need washer machine pick up				
42483 A	07/12/24 14:11:00	07/24/24 06:53:00	07/13/24	Limb Pickup Closed	Brown, Shirley Wise, Vance	Quail Hollow Quail Hollow	District 1	Medium Priority
	Dur (hrs/days)	288	12	Limbs pick up				
42484 A	07/12/24 15:23:00	07/17/24 11:51:00	07/13/24	Limb Pickup Closed	Brown, Shirley Rackley, John	Mulberry Way Mulberry Way	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
42488 A	07/15/24 07:07:00	07/16/24 08:18:00	07/16/24	Limb Pickup Closed	Brown, Shirley Wilkerson	Pecan St Pecan St	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42489 A	07/15/24 08:27:00	07/17/24 11:44:00	07/16/24	Limb Pickup Closed	Brown, Shirley Bradshaw	Covey Run Covey Run	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limb pickup				
42490 A	07/15/24 09:02:00	07/17/24 11:46:00	07/16/24	Limb Pickup Closed	Brown, Shirley Tonya	August Bend August Bend	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
42491 A	07/15/24 09:05:00	07/17/24 15:51:00	07/16/24	Limb Pickup Closed	Brown, Shirley Dane	Sweetbriar Circle Sweetbriar Cir		Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
42492 A	07/15/24 12:58:00	07/16/24 07:46:00	07/16/24	Trash Related Closed	Brown, Shirley Carlson, Lynn	Belle Court Belle Ct	District 2	Medium Priority
	Dur (hrs/days)	24	1	Need sofa pick up				
42493 A	07/15/24 13:00:00	07/18/24 15:41:00	07/16/24	Limb Pickup Closed	Brown, Shirley Bobby	Dover Ln Dover Ln	District 2	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
42496 A	07/15/24 13:04:00	07/17/24 11:46:00	07/16/24	Limb Pickup Closed	Brown, Shirley Myers, Yolanda	August Bend August Bend	District 2	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
42497 A	07/15/24 13:06:00	07/18/24 07:55:00	07/16/24	Pot Holes Closed	Brown, Shirley Sartin, Fred	Chapel Ln Chapel Ln	District 3	Medium Priority
	Dur (hrs/days)	72	3	Pot holes				
42498 A	07/15/24 13:09:00	07/17/24 11:50:00	07/16/24	Limb Pickup Closed	Brown, Shirley Anderson, William	Belle Pointe Belle Pte	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
42499 A	07/15/24 13:41:00	07/18/24 08:02:00	07/16/24	Limb Pickup Closed	Brown, Shirley Ford, Timekia	Elm Ct Elm Ct	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
42500 A	07/15/24 14:05:00	07/17/24 15:55:00	07/16/24	Limb Pickup Closed	Brown, Shirley Brown, Susan	Green Oak Ln Green Oak Ln	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42501 A	07/15/24 14:07:00	07/17/24 11:42:00	07/16/24	Trash Related Closed	Brown, Shirley Hearst, Carolyn	Moss Rd Moss Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Need dresser, old safe pick up				
42502 A	07/15/24 15:56:00	07/16/24 07:47:00	07/16/24	Limb Pickup Closed	Brown, Shirley West, Nancy	North Deerfield Dr N Deerfield Dr	District 5	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
42503 A	07/16/24 07:29:00	07/18/24 07:56:00	07/17/24	Limb Pickup Closed	Brown, Shirley Ashbrooke HOA	Ashbrooke Trail Ashbrooke Trail	District 2	Medium Priority
	Dur (hrs/days)	48	2	Name: Ashbrooke Homeowners Association				
42504 A	07/16/24 08:27:00	07/17/24 15:54:00	07/17/24	Limb Pickup Closed	Brown, Shirley Washington, Roger	Lakeway Dr Lakeway Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
42505 A	07/16/24 14:31:00	07/17/24 11:54:00	07/17/24	Limb Pickup Closed	Brown, Shirley Coleman, Jay	Belle Pointe Belle Pte	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
42506 A	07/16/24 13:25:00	07/18/24 15:24:00	07/17/24	Limb Pickup Closed	Brown, Shirley Caller	Lorman Ln Lorman Ln	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limb pick up				
42509 A	07/16/24 16:06:00	07/18/24 15:38:00	07/17/24	Limb Pickup Closed	Brown, Shirley McCaa, Brenda	Waywood Cove Waywood Cv		Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
42510 A	07/16/24 16:07:00	07/18/24 07:55:00	07/17/24	Pot Holes Closed	Brown, Shirley Keith	Sycamore Ridge Sycamore Ridge		Medium Priority
	Dur (hrs/days)	48	2	Pot hole				
42511 A	07/17/24 06:28:00	07/18/24 07:54:00	07/18/24	Pot Holes Closed	Brown, Shirley Frasier, Ruff	Coachmans Rd Coachmans Rd	District 2	Medium Priority
	Dur (hrs/days)	24	1	Pot hole on Coachmans Rd, and also Carriage Ln				
42512 A	07/17/24 07:57:00	07/18/24 15:40:00	07/18/24	Limb Pickup Closed	Brown, Shirley Cox, Paul	Hidden Lake Rd Hidden Lake Rd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up at this address close to Virililia Rd side				

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42515 A	07/17/24 09:44:00	07/18/24 07:57:00	07/18/24	Limb Pickup Closed	Brown, Shirley Kennell, Derrick	Harvey Crossing Harvey Crossing	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
42519 A	07/17/24 15:19:00	07/19/24 08:26:00	07/18/24	Pot Holes Closed	Brown, Shirley Unknown	Plantation Dr Plantation Dr	District 2	Medium Priority
	Dur (hrs/days)	48	2	Pot holes on Plantation Dr, south of Sharpe Rd				
42520 A	07/17/24 15:44:00	07/18/24 15:39:00	07/18/24	Trash Related Closed	Brown, Shirley Pate	Livingston Vernon Rd Livingston Vernon Rd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Need limbs, mattresses pick up				
42521 A	07/18/24 10:13:00	07/29/24 15:15:00	07/19/24	Limb Pickup Closed	Brown, Shirley Shepherd, Rob	Wildwood Cv Wildwood Drive		Medium Priority
	Dur (hrs/days)	264	11	Limb pickup				
42522 A	07/18/24 10:15:00	07/19/24 14:52:00	07/19/24	Limb Pickup Closed	Brown, Shirley Duet, William	Pequin Ct Peguín Ct		Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickup				
42523 A	07/18/24 11:29:00	07/19/24 14:54:00	07/19/24	Limb Pickup Closed	Brown, Shirley Joyner	Sagefield Dr Sagefield Dr	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limb pickup				
42524 A	07/18/24 13:04:00	07/19/24 14:51:00	07/19/24	Limb Pickup Closed	Brown, Shirley Hailey	Eagles Nest Cir Eagles Nest Cir	District 2	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
42525 A	07/18/24 14:09:00	07/19/24 14:08:00	07/19/24	Trash Related Closed	Brown, Shirley Brown, Mary	Yandell Rd Yandell Rd	District 5	Medium Priority
	Dur (hrs/days)	24	1	Need chair, sofa pick up				
42526 A	07/18/24 14:11:00	07/19/24 15:05:00	07/19/24	Pot Holes Closed	Brown, Shirley Williamson, Tommy	Cotton Wood Dr Cotton Wood Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Bad pot hole close to this address				
42529 A	07/19/24 08:44:00	07/22/24 15:41:00	07/20/24	Limb Pickup Closed	Brown, Shirley Hudson, Keith	Toulouse Cir Toulouse Cir	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42530 A	07/19/24 10:57:00	07/24/24 06:53:00	07/20/24	Limb Pickup Closed Limbs pick up	Brown, Shirley Scales, Sam	Quail Hollow Quail Hollow	District 1	Medium Priority
	Dur (hrs/days)	120	5					
42531 A	07/19/24 11:08:00	07/22/24 07:01:00	07/20/24	Limb Pickup Closed Limbs pick up	Brown, Shirley Reed, Andrea	Pine Ridge Dr Pine Ridge Dr	District 2	Medium Priority
	Dur (hrs/days)	72	3					
42532 A	07/19/24 13:47:00	07/23/24 07:27:00	07/20/24	Pot Holes Closed Name: Erlene Lee Fraley	Brown, Shirley Fraley, Erlene	Mason Way Mason Way	District 3	Medium Priority
	Dur (hrs/days)	96	4					
42533 A	07/19/24 15:29:00	07/22/24 15:47:00	07/20/24	Limb Pickup Closed Needs limb pickup	Brown, Shirley Walker, Veronica	Brigade Ave Brigade Ave	District 3	Medium Priority
	Dur (hrs/days)	72	3					
42534 A	07/19/24 15:30:00	07/22/24 14:33:00	07/20/24	Limb Pickup Closed Needs limb pickup	Brown, Shirley Athley, Mark	Northshore Pointe Northshore Pointe	District 3	Medium Priority
	Dur (hrs/days)	72	3					
42535 A	07/19/24 15:31:00	07/23/24 15:30:00	07/20/24	Limb Pickup Closed Needs limb pickup	Brown, Shirley Myers, Mr	Center St Center St	District 3	Medium Priority
	Dur (hrs/days)	96	4					
42537 A	07/19/24 15:59:00	07/22/24 15:43:00	07/20/24	Limb Pickup Closed limb pickup	Brown, Shirley Caller	Persimmon Pl Persimmon Pl	District 4	Medium Priority
	Dur (hrs/days)	72	3					
42538 A	07/19/24 16:00:00	07/22/24 14:35:00	07/20/24	Limb Pickup Closed limb pickup	Brown, Shirley Box, Robert	Belle Pointe Belle Pointe	District 4	Medium Priority
	Dur (hrs/days)	72	3					
42539 A	07/19/24 16:01:00	07/22/24 14:37:00	07/20/24	Limb Pickup Closed limb pickup	Brown, Shirley Caller	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	72	3					
42540 A	07/22/24 07:08:00	07/23/24 07:28:00	07/23/24	Pot Holes Closed Pot holes need patching	Brown, Shirley Unknown	Plantation Dr Plantation Dr	District 2	Medium Priority
	Dur (hrs/days)	24	1					

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42542	A	07/22/24 08:26:00	07/24/24 06:54:00	07/23/24 2	Pot Holes Closed Bad pot holes	Brown, Shirley Chambers, Derrick	James Reed Rd James Reed Rd	District 4	Medium Priority
42543	A	07/22/24 10:32:00	07/23/24 15:31:00	07/23/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Cox, Paul	Hidden Lake Rd Hidden Lake Rd	District 4	Medium Priority
42545	A	07/22/24 10:37:00	07/24/24 06:52:00	07/23/24 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Hughes, Joy	Steels Pointe Steels Pte	District 3	Medium Priority
42546	A	07/22/24 12:23:00	07/23/24 15:30:00	07/23/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Harbottle, Judy	Camden Shores Camden Shores	District 4	Medium Priority
42547	A	07/22/24 14:36:00	07/23/24 15:29:00	07/23/24 1	Trash Related Closed Need mattress, and table stand pick up	Brown, Shirley Ross	Magnolia St Magnolia St	District 3	Medium Priority
42549	A	07/22/24 15:45:00	07/23/24 15:30:00	07/23/24 1	Limb Pickup Closed Limb pickup is needed at this address and another down from this one	Brown, Shirley Christine	Smith Carr Rd Smith Carr Rd	District 4	Medium Priority
42553	A	07/23/24 08:26:00	07/29/24 15:55:00	07/24/24 6	Limb Pickup Closed limb pickup	Brown, Shirley Tidwell, Clara	Bremen Way Bremen Way	District 2	Medium Priority
42555	A	07/23/24 10:19:00	07/29/24 15:15:00	07/24/24 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Kinsley, Greg	Sagefield Sq Sagefield Sq	District 4	Medium Priority
42560	A	07/24/24 09:49:00	07/29/24 15:16:00	07/25/24 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Donna, Jake	Charlton Drive Charlton Dr	District 4	Medium Priority
42562	A	07/24/24 12:39:00	07/29/24 13:50:00	07/25/24 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Gathright, Mark	Willowood Cove Willowood Cv	District 1	Medium Priority

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
42565	A	07/25/24 13:21:00	07/29/24 15:55:00	07/26/24	Limb Pickup Closed	Brown, Shirley Caller	Stillhouse Creek Dr Stillhouse Creek Dr	District 2	Medium Priority
		Dur (hrs/days)	96	4	Limb pickup				
42567	A	07/25/24 15:30:00	07/29/24 15:53:00	07/26/24	Limb Pickup Closed	Brown, Shirley Williams, Ms	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
		Dur (hrs/days)	96	4	Needs limb pickup				
42568	A	07/25/24 15:32:00	07/29/24 15:54:00	07/26/24	Limb Pickup Closed	Brown, Shirley Slaughter, Mr	Dampeer Rd Dampeer Rd	District 5	Medium Priority
		Dur (hrs/days)	96	4	limb pickup				
42569	A	07/25/24 15:33:00	07/26/24 14:28:00	07/26/24	Trash Related Closed	Brown, Shirley Stacy	Rotherfield Pl Rotherfield Place		
		Dur (hrs/days)	24	1	Mattress to be picked up				
42571	A	07/26/24 09:14:00	07/29/24 15:56:00	07/27/24	Limb Pickup Closed	Brown, Shirley Graves, Scott	Harvey Cv Harvey Cv	District 1	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
42572	A	07/26/24 09:18:00	07/29/24 15:56:00	07/27/24	Limb Pickup Closed	Brown, Shirley Daji	Brigade Ave Brigade Ave	District 3	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
42575	A	07/26/24 13:34:00	07/29/24 15:54:00	07/27/24	Limb Pickup Closed	Brown, Shirley Hamlin, LV	Cobbville Dr Cobbville Dr	District 5	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
42578	A	07/26/24 14:33:00	07/30/24 07:42:00	07/27/24	Pot Holes Closed	Brown, Shirley Caller	Bellevue Dr Bellevue Dr	District 4	Medium Priority
		Dur (hrs/days)	96	4	Needs potholes fixed on the part of the road on the dam				
42580	A	07/26/24 15:22:00	07/30/24 07:43:00	07/27/24	Pot Holes Closed	Brown, Shirley Unknown	Dinkins Rd Dinkins Rd	District 5	Medium Priority
		Dur (hrs/days)	96	4	Bad pot holes on yhe gravel end of this road				
42581	A	07/29/24 07:10:00	07/30/24 07:44:00	07/30/24	Pot Holes Closed	Brown, Shirley Unknown	West Elbridge Way W Elbridge Way	District 5	Medium Priority
		Dur (hrs/days)	24	1	Bad pot holes close to this address, and other address				

140 Closed - Requests Closed on or prior to Target Date

Madison County Road Department

Reporting Dates 07/01/24 through 07/30/24

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 140